



www.havaianas-store.com

# Return Form

The website of Havaianas Europe

You wish to send articles from your order ..... back to the Havaianas Store. The item(s) need(s) to be returned **within 14 days after delivery** its (their) original packaging, and with its (their) tags. Please see to it that they are correctly and safely packed. The article(s) will be refunded on basis of its (their) purchase price, the return freight will not be refunded. We thank you also for filling in the order reference, as well as the reason for the return. This will optimize the processing of your refund. We do not exchange the items directly. If you wish to get a replacement, may we invite you to place a new order

**For a return, please send item(s) to :**

www.havaianas-store.com / PFSWeb  
On line Store Returns  
Rue Louis Blériot, 5  
Grace-Hollogne, 4460  
Belgique

**Please fill the reference number(s) of the items you wish to return and select a reason for return.**

1 .....	<input type="checkbox"/> Fit too big	<input type="checkbox"/> Fit too small	<input type="checkbox"/> Website image misleading	<input type="checkbox"/> Quality
.....	<input type="checkbox"/> Incorrect item received	<input type="checkbox"/> Item delivered late	<input type="checkbox"/> Faulty	
.....	<input type="checkbox"/> Other -Please specify .....			
2 .....	<input type="checkbox"/> Fit too big	<input type="checkbox"/> Fit too small	<input type="checkbox"/> Website image misleading	<input type="checkbox"/> Quality
.....	<input type="checkbox"/> Incorrect item received	<input type="checkbox"/> Item delivered late	<input type="checkbox"/> Faulty	
.....	<input type="checkbox"/> Other -Please specify .....			
3 .....	<input type="checkbox"/> Fit too big	<input type="checkbox"/> Fit too small	<input type="checkbox"/> Website image misleading	<input type="checkbox"/> Quality
.....	<input type="checkbox"/> Incorrect item received	<input type="checkbox"/> Item delivered late	<input type="checkbox"/> Faulty	
.....	<input type="checkbox"/> Other -Please specify .....			

**Additional comments :**

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**Some payments might be refunded directly on your bank account, we would be very grateful if you could provide us with the following details (they can be found on your bank statements):**

BIC (Bank Identifier Code):  
.....

IBAN (International Bank Account Number):  
.....

**Please sign to authorize refund to the credit card originally used for payment. Please note that in some cases a refund could be made on your bank account.**

Signature :

Date :